

MERRY CHRISTMAS & HAPPY NEW YEAR



Seasons Greetings!

Dear Valued Members,
Another successful and blissful year comes to an end, the Case Management Society of Singapore (CMSS) would like to take this opportunity to express our thanks to every one of you for the support in year 2018. This is indeed a fruitful year! We had conducted 3 Basic Case Management Workshop and is delighted that the workshops were well received. We are now in the midst of conducting Singapore very first research study on Case Management job practice analysis with guidance from Dr Hussein Michael Tahan who is an author, scientist and consultant in case management.
Continuous education, social networking and work-life balance are equally important to our members. Dr Hussein had delivered a lecture on *"Interprofessional Team-Based Case Management"* in July and Dr Alex Su, Senior Consultant Psychiatrist, IMH was invited to share with the members on *"Adopting Resilience and Motivation in Work Life Harmony"* at CMSS Case Management Week Forum on 23 Nov 2018 followed by a sumptuous BBQ to mark the end of this year activities.
Case Management Society of Singapore wishes you a Blessed Christmas and Happy Holidays!
May this joyful season greet you with health and happiness.
Greetings from CMSS President Ms Lee Ngok Lin



Ms. Lee Ngok Lin

Job/Practice Analysis of Case Management



The Case Management Society of Singapore (CMSS) was pleased to embark on a research study on the Job/Practice Analysis for case management and case managers across the health and social sectors. This research study will be the first local Case Management Job/Practice Analysis using the case manager's survey instrument on the roles and functions of case managers in Singapore. The main intent of embarking on a scientific Job/Practice Analysis exercise is to provide legitimacy and clarity to the practice of Case Management in Singapore, that is, to determine the actual and vital components of case management as it is practiced in Singapore. It will bring Case Management to the next level of prominence and to promote practice standards consistency through evidence-based developed Standards of Practice, Competencies and Training Curriculum
We invited from USA, Dr Hussein M. Tahan, past Commissioner and Chair of the Commission for Case Manager Certification (CCMC) and an expert in case management, to work with us to design a Job/Practice Analysis instrument; conduct a pilot test, perform a full survey online, analyse the results and complete a report on the survey findings, and implement the findings as appropriate.
Dr Hussein was guiding our society in the past two years, in its revision of the Standards of Practice and develop Case Management Competencies, which was published as the second edition in Nov 2017. 23 subject matter expert (SME) from various hospitals, polyclinics and community agencies as well as AIC, participated this exciting journey to further develop the profession of case management in Singapore. A 4-day workshop to develop the instrument on the Job/Practice Analysis, took place in July 23-26 this year at the Kwong Wai Shiu Hospital.
A survey tool was developed and we have submitted a DSRB application to conduct the research. We do hope that when the survey tool is send to Case Managers in February/March 2019, they will actively participate in the research.
Contributed by Ms. Margaret Hendricks

Case Management Forum



With the support of Agency of Integrated Care (AIC), CMSS was privileged to have Dr Hussein M. Tahan as a distinguished speaker for the Case Management forum. The Forum was held on 27th July 2018 at Kwong Wai Shiu Hospital. Dr Tahan, a System Vice president of Nursing Professional Development and Workforce Planning and author of several case management books is a visiting expert of CMSS spoke on Inter-professional Team Based Case Management practice. The talk emphasized on multidisciplinary and holistic case management approach leading to a better patient care outcome. The talk was attended by Case Managers, MSWs, Care Coordinators and Care Managers from different institutions.
Contributed by Ms Fadzleen



Case Management Day Celebration

On 23rd Nov 2018, 64 case managers from various hospitals converged in IMH to attend a forum as part of the Case Management week celebration. Case Managers listened attentively to the topic of "Adopting Resilience And Motivation for Work Life Harmony" delivered by Consultant Psychiatrist Dr Alex Su. Dr Alex Su who is also a well-known singer in the Xin Yao Community then delivered a song specially to Case Managers. IMH Case managers were also proud to show the Audience activities throughout the week which included a buffet for case managers, staff and patients at they drop in the centre "The Hut" on 20th November 2018. They also held a carnival on 21st November, where they distributed free items of clothing, toys and books to patients. After the Forum, the case managers were treated to a sumptuous barbeque in the hospital grounds.
Contributed by Ms. Margaret Hendriks



CMSS Executive Council Members with Dr Jason Cheah, CEO, AIC

Some members of the executive council met up with Dr Cheah on 26 Dec, to show their appreciation for his support and advice to CMSS through the years.

