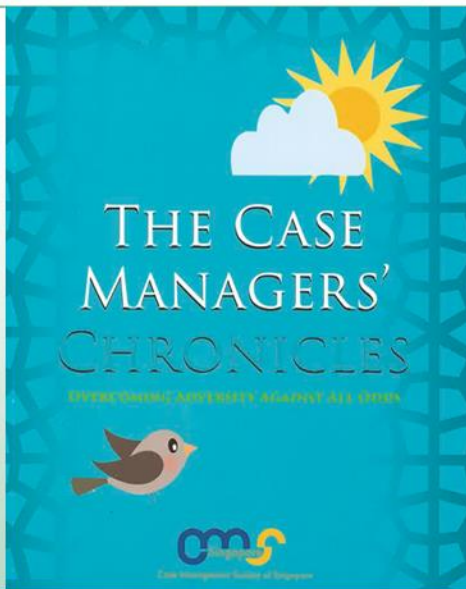




Publication of The Case Managers' Chronicles – Overcoming Adversity Against All Odds



The book represents yet another significant milestone in the history of case management in Singapore. This publication heralds the critical role of CMSS as THE organization dedicated to support, grow and develop case management professionals in Singapore.

Over the past 2 decades, the role of case managers has grown and multiplied. It started off with developing and tracking clinical pathways, and then dealing with complex patients in hospitals who may pose potential discharge issues. They then became critical actors in developing and implementing disease management programmes. More recently, case managers have become agents of transitional care and care coordination.

Within the community health and social sectors, we also saw a concomitant increase of case managers to address the challenges of clients with long term care conditions compounded by social issues. Hence, it was just timely that in 2012, the CMSS was formed organically from a group of dedicated case



managers. They recognized the need to share knowledge and experience across settings, and learn from one another to further improve their knowledge and practice. *Extract note from Dr Jason Cheah (CEO,AIC) 's Foreword*

Basic Case Management Workshop



Together with my four of my colleagues, I attended the four days Basic Case Management Workshop, recently organized by the Case Management Society of Singapore and held at the Kwong Wai Sui Hospital. The course was well attended with 35 registered participants from the various health care sectors in Singapore. There were theoretical lectures, video shows and practice sessions. We were introduced to pertinent topics such as an Overview of the Singapore Healthcare System, Healthcare Financing Models in Singapore, Case Management Models and Concepts and the Standards of Practice for Case Management and Competency in Singapore, Transitional care, Tele Case Management and Advance Care Planning. These are all important topics which a case manager must be well versed in. Lastly there were sessions on case studies to allow us to practice the knowledge we gained during these sessions. Equipped with this knowledge and skills, especially the management of complex clients, we now better prepared to case manage our patients. Indeed the workshop also enable us to network with our fellow case managers who will link us to resources when we require assistance for our patients. There were also tea breaks and lunch provided during the training which allowed us to fulfil our basic needs. The Basic Case Management workshop is an Important training workshop for all who wish to pursue a career in case management.

Contributed by Naresh Kumar, Case Manager, IMH

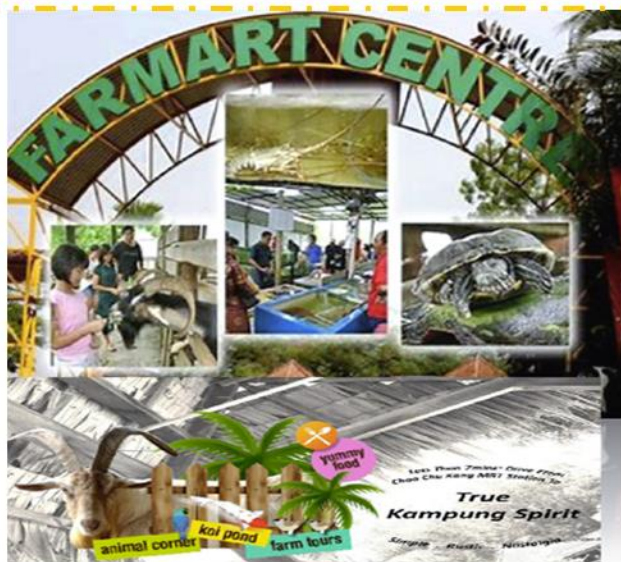
15th Courage Fund Healthcare Humanity Awards 2018



The Courage Fund Healthcare Humanity Awards (HHA) was started in 2003 to recognize healthcare professionals for their extraordinary courage and selfless dedication during the SARS outbreak. This year, 73 individuals, with 11 honourable mentions, were lauded for their contributions and one of our CMSS members, Fernandez Gemma Angela, Senior Case Manager, IMH, was a recipient for the HHA Open Category. This year's award ceremony was graced by the President of Singapore Mdm Halimah Yacob, Minister of Health Mr. Gan Kim Yong, and Senior Minister of State (Health and Environment & Water Resources) Dr. Amy Khor. In response to winning the award, Gemma shared the following: *"I am humbled by my patients who have taught me to see beyond my duty. Thank you for being my teacher and counsellor, for giving me the motivation to persevere."*

Contributed by Hanna

UP COMING EVENT.....



7th CMSS Anniversary
Let's Celebrate Together!!

Date: 30 June 2018
Time: 8.30 am to 12 Noon

- Return bus services provided
- Pick Up / Drop off Point: Newton Food Centre - Open Carpark, Nearest MRT: NEWTON (DT-11 or NS-21)
- FOC for CMSS Members
- Family members are welcomed; \$5/-per pax applicable

Registration: 1st Come 1st Serve Basis (max. 45 pax)
Click [here](#) to register
Closing date: 14 June
Registration link: <https://goo.gl/jkKHdu>