

ANNUAL GENERAL MEETING

Case Management Society of Singapore (CMSS) conducted its 6th Annual General Meeting (AGM) on 25 August 2017, at Institute of Mental Health (IMH) auditorium. The event had an attendance of 55 members from the various hospitals. The AGM commenced at 3.00pm with the opening address by Ms Lee Ngok Lin, President, CMSS. She thanked the out-going executive council (2015-2017) for their commitment and contribution in helping to advance the awareness of the society, and also raise the profession of case managers. Following the opening address, the minutes of the 5th AGM was presented with no amendments. The reports on the activities for the past year and financial statements were reported by the Secretary and Treasurer respectively. With no questions from the audience on the reports, the election for the new term 2017 – 2019 was carried out. The protem chairperson for the election was Mr Joshua Wee, IMH. A total of 9 nominees were received for the election of the new executive council. The votes were counted through 'show-of-hands'. *Contributed by Ms Ann Yin*



Your opportunity to GET INVOLVED!

CMSS's Annual General Meeting (AGM) will take place on 25 August 2017. This year's AGM will include the election of new office bearers for the term 2017 – 2019. CMSS invites you to join us at the AGM and also to nominate the office bearers for the new term by completing the nomination form attached. **2017 AGM**

President	Ms Lee Ngok Lin	KTPH
Vice President	Ms Margaret Hendriks	IMH
Secretary	Ms Loh May Shan	KTPH
Assistant Secretary	Ms Tan Yun Jing	TTSH
Treasurer	Ms Angela Ng	CGH
Assistant Treasurer	Mr Alan Poon	KWSH
Internal Auditor	Ms Fadzleen Binte Johari	TTSH
Internal Auditor	Mr Vamadevan S/O Thambirajah	IMH

Member	Ms Ann Yin	AIC	Co-opt Member	Ms Lynette Chen	AIC
Member	Ms Dawn Low	AIC	Co-opt Member	Ms Yean Chee Yeow	CGH
Member	Ms Rose Low	NHGHQ	Co-opt Member	Ms Yeo Guat Hoon	SingHealth Polyclinics
Member	Ms Wong Wai Mun	NHGHQ	Co-opt Member	Ms Solosa Anna Belle Juanita	CGH
Member	Ms Winnie Soo	CGH	Co-opt Member	Ms Saemah Bte Sinwan	KTPH
Member	Ms Gemma Angela Fernandez	IMH	Co-opt Member	Mr Yang Jinli	IMH
Member	Ms Serlina Eng	IMH			
Member	Ms Fiona Hon	Tsao Foundation			

Case Management workshops by Dr Hussein M Tahan, Visiting Expert in Case Management

CMSS was privileged to have, with the support of the Agency of Integrated Service (AIC), Dr Hussein Tahan, as a Visiting Expert for a workshop from 5th June to 9 June 2017. The training was conducted at Tan Tock Seng Hospital. The attendees included twelve members from the CMSS committee and representatives from AIC and Ng Teng Fong Hospital.

This four day workshop in June 2017 entailed finalizing our revised Standards of Practice, Core Competencies and Case Management Curriculum (Basic and Advance). We also developed our Core Knowledge Domains from a theoretical concept based on our curriculum. Besides working with us on the Standards, Core Competencies, Curriculum and Knowledge Domains.

Dr Tahan met representatives from academic institutions (Prof Emily Ang, Head, Alice Lee Centre for Nursing Studies, Yong Loo Yin School of Medicine and Ms Seng Boon Kheng, (PhD), Associate Professor, Head of Social Work Programmes, School of Human Development and Social Services) and Chief Nurses of hospitals and Clinician Consultants in charge of Case Managers. A lively and active discussion on the possibility of collaborating with the academic institutions to conduct courses or modules in case management and also to conduct a practice analysis study took place with the Academia.

The output of the Practice Analysis study will serve to guide future decisions about case management practices in Singapore and permit organizations to recognize and develop consistent requirements for case management roles and functions. The Chief Nurses were also encouraged to give their views on Case Management and to share strategies to synergise case management capabilities and the nursing workforce to move things forward to plan and meet the future population needs.

In summary the four day workshop with Dr Tahan achieved its objectives which were:

- to review, edit and finalise our Standards, Core Competencies, and curriculum
- to develop our Knowledge Domains
- to discuss the possibility of conducting a Job Practice Analysis study for CMSS
- to engage an academic institution to carry out a practice analysis on case management.
- to have a session for the Chief Nurses of the institutions to explore areas to synergise case management capabilities in supporting the future needs of the population.

Case Managers can look forward to a copy of the revised Standards and Core Competencies and also to attend case management courses based on the newly developed curriculum soon.

Contribute by Ms Margaret Mary Hendriks



CMSS celebrated its 6th Anniversary



CMSS celebrated its 6th Anniversary on 9th June 2017 with a seminar and book launch. The theme of the seminar was Integrated Care. The event was held at Ng Teng Fong General Hospital's auditorium. More than one hundred and thirty case managers, clinicians and administrators attended the function. Our distinguished speakers were Dr Hussein Tahan and Dr Jimmy Lee.

Dr. Tahan, System Analyst and Scientist, an author of several Case Management books and visiting expert for CMSS, spoke on "Holistic Case Management". In his talk he expressed the importance of case managers adopting a holistic approach in their assessment and care planning for their clients. The major reasons cited by him for a holistic case management approach includes the frequent existence of complex and multiple chronic illnesses in clients, mental health and social issues, vulnerability and their level of ability to function in the community. Case Managers should therefore "wear lenses" that examine a global view of patient; namely the Biophysical, Psychological, Sociological and Spiritual aspects of the client. In their core case management activities they should display coordination of care, brokerage service, transition of care, reporting observations to clinicians and working with closely with community partners to name a few.

Dr Jimmy Lee, Senior Consultant Psychiatrist from the Institute of Mental Health spoke on the Mental Health Service in Singapore "From Reform to Transform". Our audience found his talk useful as it synch well with Dr Tahan's delivery on "Holistic Case Management".

The event finale was the launch of our Case Management first story book: "The Case Managers' Chronicles – Overcoming Adversity against All Odds". The book contains twenty real life stories of clients who were case managed by our colleagues. The stories are accompanied by learning objectives which Case Managers will find useful.

Contributed by Ms Yeo Guat Hoon

UPCOMING EVENT!

The next Basic Case Management Workshop will be held from 7 – 9 Nov 2017. For registration email to: cmss.enquiries@aic.sg
Venue: AIC Learning Institute Training Room, #06-05/06 City Square Mall, Singapore 208539