

Eulogy

*In Loving Memory of Ms Koh Sai Fong (1954-2017)
Our Mentor, Teacher and Friend*



Dear Members

I am deeply saddened to inform you of the demise of our beloved former CMSS president, Ms Koh Sai Fong on 3 March 2017. Sai Fong was a teacher and friend to many of our society's members.

Sai Fong had spearheaded the Case Management Society of Singapore since its establishment in 2012. Leveraging on her past experience in chronic disease case management, she contributed her knowledge and time to the development of the Standards of Practice for Case Management. This helped to create a strong foundation for the society.

Through her dedication and effort over the years, she has motivated many case managers to strive towards greater milestones, increasing the awareness and practice of case management in Singapore. Some of the projects led by Sai Fong were Chronic Disease Self-care Management, Lap Bandits support group, General Practitioners' Partnership on diabetes mellitus care management, etc. She was considered as one of the pioneers of case management in Singapore.

Despite her stellar accomplishments and years of experience, Sai Fong had been known to be warm and approachable to everyone. We will always remember her as someone with a can-do attitude. As a friend, mentor, colleague and ex-president of CMSS, she will be remembered fondly by all who knew her.

In memory of Sai Fong's many contributions and guidance to the society, CMSS would be dedicating its very first publication on 'Case Managers' Stories' to a wonderful champion of case management.

Yours sincerely,
Ms Lee Ngok Lin,
President, Case Management Society of Singapore

Partner Feature



Changi General Hospital

Case Management Awareness Day 2016

On 29 November 2016, CGH celebrated their Case Management Awareness Day. This celebration was dedicated to showcase the interdisciplinary collaboration between Case Managers, Care Coordinators from the Eastern Health Alliance (EHA) Neighbors for Active Living Programme and Telecarers from EHA Health Management Unit. The celebration was held at the CGH Foyer, and the public was invited to learn about the various hospital and community programmes amidst a vibrant and educative environment. These interdisciplinary collaborators also took the opportunity to educate the general public on their roles, and a video, based on the theme "A day in the life of a Case Manager", was shown. Tributes from various healthcare professionals were also shown during the event. This is the first time this celebration has involved the public, and more than 550 participants had attended the event. It was well received, and has gathered positive feedback, such as "I had learnt a lot more about the management of chronic diseases and community resources". *Contributed by Winnie Soo*

29th November 2016



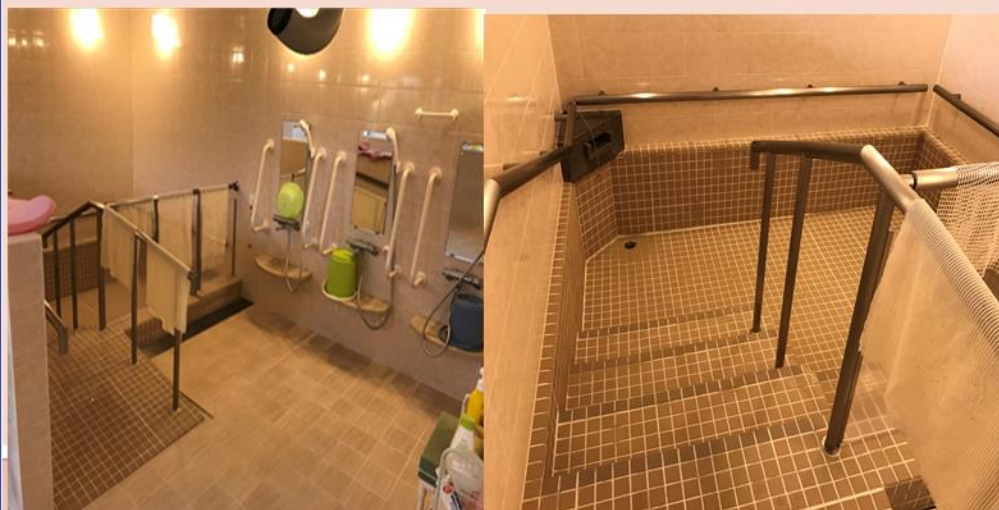
CMSS study trip to Japan 2017

A team from the CMSS committee journeyed to Fukuoka and Tokyo for a study trip in February 2017, to learn about the Case Management practice, as well as the education and certification of Case Managers in Japan. The team had an enriching experience, with visitations to their hospitals, both acute and community, as well as other community services such as day care centres, respite care and stay-in facilities. The cultural differences proved to be an eye-opener to the CMSS team, and this study trip provided insight on how case management can be effective in providing patient with a more holistic care.



"The trip was enlightening in a way how a case manager practice could vary and how the facilities could be different from ours, where they even had a bath-house shower facility in the day care center!" – Yun Jing, executive committee member

Contributed by Tan Yun Jing



The 7th Basic Case Management Workshop

The 7th Basic Case Management Workshop was held on 10th to 12th January 2017 at Hougang Care

Center located within the Institute of Mental Health. 39 participants from various healthcare institutions attended this 3-day workshop conducted by 17 speakers. Some topics covered during the workshop include the Concepts and Models of Case Management, Advance Care Planning, and the Introduction to Motivational Interviewing. The Basic Case Management Workshop was well-received by all participants as the topics were informative and provided an overview of various case management aspects within the Singapore healthcare system.



Contributed by Gemma Fernandez

Upcoming Event !

The next Basic Case Management Workshop will be from 17th to 19th May 2017. (Registration is closed.)
Venue: AIC Learning Institute Training Room, #06-05/06 City Square Mall, Singapore 208539