



Case Management Society of Singapore

BASIC CASE MANAGEMENT WORKSHOP

Basic Case Management Workshop is the foundation of training for new case managers. It is targeted at Healthcare Professionals (Nursing and Allied Healthcare) with at least 2 years of experience.

Course Purpose

- Introduce the rationale, benefits, objectives, principles and practice of case management
- Equip case managers with the knowledge and skills in management of clients with complex care needs
- Develop integrated skills connecting relevant theory into clinical practice
- Enable the network and sharing of knowledge and ideas on case and outcome management
- Acquire knowledge and skills needed to engage the client and caregiver in case management

Learning Objectives

- Describe the recent trends and changes in healthcare delivery and financing, and their implications for case managers in community and acute care settings
- Define and discuss the fundamentals concepts and process of case management
- Describe principles & concepts of chronic disease and population health management
- Outline the principles and processes of discharge planning in the hospital
- Understand concepts of Health Promotion and Prevention; and Motivational Interviewing

Programme Outline

Fundamentals of Case Management:

1. Concepts, models, process of case management
2. Case management in the community settings
3. Discharge planning and transitional care
4. Medication reconciliation
5. Home assessment and safety
6. Principles, concepts and tools of chronic disease and population health management

Care Delivery Systems:

7. Overview of healthcare system and financing models in Singapore
8. Health promotion and prevention
9. Managing clients with medical, social and behavioural health issues
10. Crisis management
11. Advance Care Planning

Professional Standards:

12. Standards of practice & core competencies for case management
13. Ethical Issues in case management

Client Support Systems and Services:

14. Navigating care resources in the community
15. 3Ms and Means Testing
16. Facilitating a family conference
17. Coping with case manager's burn-out

Case Management Skills:

18. Introduction to Motivational Interviewing
19. Practical case studies

Teaching Methodology

The workshop is highly interactive and enables participants to understand essential elements of case management through lectures, discussions and group work on practical case studies.

Target Audience

Case/Care Managers, Care Coordinators, Nursing and Allied Healthcare Professionals in acute and community care settings.

Workshop Fees

CMSS member: SGD350.00
Non-CMSS member: SGD500.00

Date: 4, 5, 11 & 12 April 2019

Time: 8.30AM to 5.00PM

Venue: Kwong Wai Shiu Hospital

705 Serangoon Road, Singapore 328127

Block A, Training Room

(Nearest MRT Station: Boon Keng, NE9 Exit C)

Closing date for course registration: 18 Mar 2019

(Registration on first come first served basis)

For enquiries, please contact:

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If you wish to join as a member: please visit CMSS's website www.casemanagement.sg